



Cancellation and Payment Policy

Please review the following, sign below to confirm acknowledgement of the stated policy, and return promptly!

Deposit:

We require a 30% deposit upon confirmation of your booking. Deposit can be paid by Venmo or Square Invoice, based on your preference. Until your deposit is received, the schedule slot will remain open. This policy applies to all bookings unless otherwise noted.

Payment:

Payment-in-full is due 7 calendar days prior to your trip date. Failure to provide payment-in-full by 7 days prior to your trip date will result in the schedule space being re-opened for booking.

If you book your trip within 7 days of the trip date, payment in full is due upon confirmation.

Cancellation:

If your guide needs to cancel your trip for any reason (dangerous weather, emergency, illness, etc.) you will receive a full refund or the opportunity to reschedule at the nearest possible date.

If you cancel a scheduled trip, and opt not to reschedule, your deposit is forfeited as a cancellation fee. If you cancel within 7 days of your trip, payment-in-full is forfeit.

Please note that this policy exists to protect our guides, their livelihood, and their schedules. Please reach out with any questions or to seek clarification. We thank you for your understanding!

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